

Senior Analyst, Data Processing

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Company: Grab

Location: Vietnam

Category: computer-and-mathematical

Life at Grab

At Grab, every Grabber is guided by The Grab Way, which spells out our mission, how we believe we can achieve it, and our operating principles - the 4Hs: Heart, Hunger, Honour and Humility. These principles guide and help us make decisions as we work to create economic empowerment for the people of Southeast Asia.

Get to know our Team

The Business Process Automation team is a longstanding team responsible for coding automation solutions for all countries and verticals across Grab Operations. We make an impact by reducing manual work, increasing connectivity between systems and making bespoke scripts to drive value across the Org. Our team is made up of a diverse team of data analysts, full stack engineers, problem solvers and innovators. If you are looking for exciting challenges, organizational wide impact and to be part of a high-performing team then we're the right place for you!

Get to know the Role

We are looking for a new Senior Analyst for one of our Data Processing Teams. We believe a successful candidate has advanced problem solving and python programming skills, but

if you believe you have what it takes then we'd love to hear from you either way. This role is required as we expand the team and continue to take on new opportunities. You will get to innovate, automate and help solve pressing problems across the organization. This role embraces your hard and soft skills to create automation tools for manual processes. Your work will have a huge impact on business operations by improving the performance and SLA of processes.

The Day-to-Day Activities

You need to work closely with business users to learn the business process, after which you will design a solution to automate that process after standardizing and optimizing it from end to end. This will require following:

- Meeting with business users to gather and document requirements.
- Propose design optimizations to ensure better solution design
- Study the process and write query to extract data from database
- Design solution and build database for automation
- Write Python scripts for processing, analyzing data, connecting with other services via API.
- Responsible for optimizing and maintaining automation scripts.
- Build internal modules/packages on Python for internal use.
- Assist other team members to optimize and bugfix.
- Other related duties as required by Team Lead.

The Must-Haves

- University Graduate, in Computer Science or if not, multiple years of work experience in data processing, data analytics or programming with python, MySQL etc.
- Strong understanding of data analytics, data processing and scripting.
- Long Experience working with Python, R, MySQL, and other SQL languages.
- Proficiency with Git a plus
- English will be required to communicate effectively with stakeholders.
- 4+ years experience in data analytics, software development or process optimization roles.
- Communication and organizational skills

- Detail oriented and thorough.
- Keen and prudent judgment and decision making.
- Experience collaborating with non-technical teams (e.g. Operations teams, Sales, etc.).
- Ability to analyze data to assess trends and issues impacting performance.
- Knowledgeable with office computing tools Microsoft Office / Google Docs.
- Knowledge of deployment tools such as Git a plus
- Knowledge of MySQL and server-side programming a plus.
- Strong English Communication Skills

Our Commitment

We are committed to building diverse teams and creating an inclusive workplace that enables all Grabbers to perform at their best, regardless of nationality, ethnicity, religion, age, gender identity or sexual orientation and other attributes that make each Grabber unique.

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