

## Senior Service Manager (International Motorbike Company)

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Company: PERSOLKELLY

Location: Ho Chi Minh City

Category: other-general

Good career development and benefit

Attractive Package

Professional environment

Our client is a foreign-invested company in automotive, provides professional working environment and many opportunities for your career development. Package: Attractive

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Working location: HCMC

Primary Responsibilities:

- Inspire the team to achieve business goals within a framework of constant improvement, process excellence, and optimal workshop productivity.
- Oversee and implement all Aftersales standard procedures and audits in accordance with manufacturer's specifications.
- Guarantee workshop compliance with legal prerequisites and safety regulations.
- Foster a robust collaborative bond with manufacturers.
- Cultivate and nurture positive relationships with customers.
- Execute any additional duties delegated by the immediate supervisor.

Main Requirements:

- Demonstrated Aftersales Management track record of at least 3 years in the automotive

sector.

- Proficiency in English, both in written and verbal communication.
- Deep dedication to customer service with prior involvement in a service-centered setting.
- Proficient communication skills coupled with a customer-centric demeanor.
- Exceptional aptitude for managing individuals and interpersonal interactions.
- Oriented towards processes, profoundly motivated, and dedicated to achieving results.

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#### **Cross References and Citations:**

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