

Technical Trainer, Secure Power (UPS, Cooling System)

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Company: Schneider Electric

Location: Vietnam

Category: business-and-financial-operations

Do you dream of working in a company that is driven by a meaningful purpose? An inclusive company that empowers you to do your best and be innovative? We are looking for Technical Trainer, Secure Power (UPS, Cooling System) to make an impact! At Schneider Electric, we believe access to energy and digital is a basic human right. We empower all to do more with less, ensuring Life Is On everywhere, for everyone, at every moment. We provide energy and automation digital solutions for efficiency and sustainability. Within the Global Services training department, reporting to the Service Training Manager for APAC, your role will be to train and update technical training for field service engineers, partners and end users in APAC. Additionally, you will be in charge of teaching methods covering course design, course implementation and course updating. What will you do? Technical Trainer: Carry out technical training, mainly on three-phase UPS equipment and solutions from the Secure Power and Eco Struxure Offers. Provide UPS and data center power/software training for our internal and external customers using virtual classroom and attended classroom methods or on customer premises. Ensure that safety rules, best practices and safety conditions are respected during each training session. Evaluate trainees for certification. Be responsible for classrooms and maintenance of electrical equipment. Work closely with R&D, technical management and technical support for technical issues and obtain the latest technical developments. SME (Subject Matter Expert): Design training and be a subject matter expert (SME) for certain products. Manage engineering instructions, teaching methods, course creation, equipment needed to launch new training for UPS solution offerings. Responsible for updating course content and ensuring the transfer of knowledge and know-how to other trainers

worldwide. Creation of Tutorials and support in the creation of eLearning training courses for the training offers for which you are responsible. Develop new digital training programs and courses for new Schneider Electric UPS and product models. Contribute to the creation and updating of Service Reps training courses. What qualifications will make you successful? Ideally educated to electrical or electronics engineer level. Will have experience and training on multiple Schneider Electric three-phase UPS equipment (e.g. Easy3S, Easy3L/M, Galaxy VX, VM, VS, VL, etc.). Autonomous, you demonstrate analytical skills and pragmatism. Ability to lead a group of 6 trainees and able to cover the course content in the allotted time. You have good relationships, a good level of oral communication and appreciate international contacts. You are flexible and have a good sense of customer service. You are well organized and can manage multiple tasks between training sessions. You are comfortable in English (Mandatory) and another language is an advantage. You have a digital mindset and are eager to discover digital methods. Knowledge of IT and networks is a plus. International travel to be expected. What's in it for me? Global family leave Comprehensive medical coverage for employee and dependents Worldwide Employee Stock Ownership ... and more! Let us learn about you! Apply today.

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